Canon

SERVICE BULLETIN COPIER

Issued by Canon Europa N.V.

Model: GP55-30/GP200/GP215

No.: GP-GEN-005
(97QAB-0030)
DATE: 30.01.98

SUBJECT: Windows3.1 Post Script Printer Driver v2.1

1. Outline

GP55-30/GP200/GP215 Windows3.1 Post Script Printer Driver v2.1 (GP Windows3.1 PS Driver v2.1) was released in English, French, German, Italian and Spanish.

2. Details

Here are the modifications in the GP Windows3.1 PS Driver v2.1 as compared with v2.01.

1) Support for the Network Interface Board-E2e/E3e
2) For GP55-30 series, 10+2 bin sorter can be configured using Auto Configuration
3) Support of a function “Multi Size/Orientation Job”
4) Support of a function “Additional Paper Source”

This function allows you to define a different source (such as a Cassette or Paper Deck) for the first page of a printed document. This feature is useful when you have preprinted stationery (such as a letterhead) that you want to use for the first page of a document, while using plain paper for the remaining pages of the document.

3. Remaining Problems and Restrictions

1) The last settings used in Word are the default settings used in Excel 5.0a

[Problem] GPPostW31V2.1Mu#012

If working within a Word Document and then closing the application to work in Excel. The last options are defaulted into the Excel driver settings. For example the last Word document was set for 3 copies, then the application default setting would be set at 3 copies. Changing the settings within the driver does not change the settings, and always defaults back to the settings last used in Word.

[Cause and Countermeasure]

The countermeasure is to manually clarify the driver settings before printing.

2) Will not duplex in Excel 5.0a

[Problem] GPPostW31V2.1Mu#014

When printing from Excel although the options for duplexing are available they do not activate when selected. A three page document was printed with duplex set to short edge binding, and the output was 3 separate pages.

[Cause and Countermeasure]

Limitation.

3) Will not print from the Paper Deck with Excel 5.0a
[Problem] GPPostW31V2.1Mu#015
When selecting paper source to paper deck, the paper is selected from the Auto tray which was tray 1. This does not occur if using Word.
[Cause and Countermeasure]
Limitation.

4) Will not print multiple copies on first attempt
[Problem] GPPostW31V2.1Mu#009
When increasing the amount of copies from 1 to say 4, only 1 copy is produced. When attempting to print again then the 4 copies will print.
[Cause and Countermeasure]
Limitation.

5) Auto Configuration does not work with NDS queues
[Problem] GPPostW31V2.1Mu#010
The NIB E3e and E2e can not operate the Auto Configuration of the printer driver when they are attached to a Novell NDS queue.
[Cause and Countermeasure]
Limitation of NIB specification. Will only work in the NIB's are connected to a Bindery Queue. Otherwise manual configuration must be used.

6) Auto Configure does not see Duplex A1
[Problem] GPPostW31V2.1Mu#016
The Auto Configuration does not report that the pedestal A1 is attached when it is.
[Cause and Countermeasure]
The cause is in the firmware of the GP. To work around this problem this pedestal must be manually configured.

7) French driver ONLY - There are no Hot Keys for Scaling and Copies
[Problem]
There are no Hot Keys marked for Scaling (Echelle) or Copies (Copies). They do show in the help file as ALT+H (Echelle) and ALT+I (Copies) but not in the driver.
[Cause and Countermeasure]
Limitation.

4. Combinations of ROMs and Software Versions tested

1) GP200/215 Series

GP200/215	IP	Ver.45.02 and later
	D-CON	Ver.35.04 and later
	PRCON	Ver.7.01
	PS/PCL	Ver.3.04
	PCL5e	Ver.1.32

2) GP55/30 Series

GP55F	MMI	Ver.50.18
	IP	Ver.43.01
	D-Con	Ver.22.01
GP30F	ICORE	Ver.32.01 and later
	IP	Ver.17.01 and later
	D-Con	Ver.3.01
MDC	NCORE	Ver.90.01
	NIB-E2	Ver.31.04
	NIB-E2e	Ver.2.25
	PSPCL	Ver.15.11
	PCL5e	Ver.12.03