Canon

Service Bulletin

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Model : GP405
GP335

No.: GP405-009
(FF-T01-J7-000026-01)

DATE: 10.09.99

Location : IMAGE PROCESSER PCB ASSEMBLY

Subject : UPGRADING SOFTWARE (IP VER. 41)

Reason : To communicate that the IP software has been upgraded for compatibility with FAX boards destined for the Singapore/Hong Kong markets, for addition of functions, and for correction of malfunctions. (IP Ver. 41)
It is to be noted that the use of this version will be confined to the 230V regions.

[History of ROM modifications]

Service Bulletin	Ver. No.		Description
	IP	DC	
	Ver. 41	___	Changing specifications, correcting problems (Supplied to 230V regions only)
GP405-006	Ver. 40	___	Changing specifications, correcting problems (Supplied to 120V only)
GP405-005	Ver. 39	___	Compatibility with French and Swiss FAX
	Ver. 38	___	Compatibility with German FAX
GP405-004	___	Ver. 24	Correction of E001
GP405-003	Ver. 37	Ver. 23	Changing specifications, correcting bugs, accommodating FAX functions in some of 230V regions
GP405-001 Rev. 1	Ver. 30	Ver. 22	PS-PCL board compatibility / correction of faults
	Ver. 22.02	Ver. 20	Correction of scrambled characters in display of French, German and Italian.
	Ver. 22.01		Correction of faults
___	Ver. 21		Production approval Version

Details : <Modifications in IP Ver. 40 >

- Correcting Problems

No.	Item	Description
1	Jam during memory overflow with the PS-PCL board installed	In the existing version, a jam occurs when copying is attempted while the machine is in memory overflow condition (printer job). This problem is corrected in upgraded version.
2	Error and Netspot with the PS-PCL board installed	In the existing version, if a second error occurs while there is an error, the second error is not recognized by Netspot. This problem is corrected in the upgraded version so that subsequent errors are also recognized by Netspot.
3	Auto error skip in mixed paper sizes with the PS-PCL board installed	In the existing version, auto error skip can fail when data represents mixed paper sizes. This problem has been corrected in the upgraded version.
4	Display revision in Portuguese	The following corrections have been made to messages in Portuguese : Old: A almofada de limpeza precisa ser substituida. New: A toalha de limpeza precisa ser substituida. Old: A toolha de limpeza precisa ser substitd. New: A toolha de limpeza precisa ser substituida.
5	Indication upon access to a mail box and memory box	In the existing version, the ID input screen reads: "Set an ID number." In the upgraded version, the message reads: "Enter an ID number."
6	Size detection in Inch-configured machines	In the existing version, AB sizes are not identified when making AB copies are made of AB originals (on Inch-configured machines), truncating images. In the upgraded version, this problem has been corrected.
7	FAX report malfunction	33600bps was not printed in reports in the Portuguese, Danish, Finnish, or Slovenic languages. Corrections were made so that printing is done.
8	Malfunction in memory box set-up/registration/change	A reset of the control panel would occur in the procedures below. This problem was corrected. 1) Creation of a confidential mail box with the memory box registration/set-up screen 2) Pressing down Password in the F-code/password set-up screen displayed after setting an identification number 3) Pressing down Cancellation key

- Changes to Specifications

No.	Item	Description
1	Additional service mode item	A service mode item has been added so that all outputs may be with their bottoms at the front; otherwise, the outputs would have opposite orientations. COPIER>OPTION>USER>IMG-DIR 0: As in the existing version. 1: All outputs will be with their bottoms at the front for copying only (at the expense of a lower FCOT).
2	Master Password	The master password mechanism has been eliminated. With this change, the system management password will be the only password for the tasks in question.
3	Password for access to mail boxes	Access to a mail box has been made possible using the system management password in consideration of loss of individual passwords.
4	Addition of service mode to clear system control password	An item to clear the system control password was added to the service mode as a countermeasure in the event that the system control password is forgotten. COPIER>FUNCTION>CLEAR>PWDCLEAR

No.	Item	Description
5	Addition of a service mode item to select stapling location	When using a Legal-size document, the image is oriented vertically, but it cannot be placed vertically on the copyboard glass. Hence, it is placed lengthwise on the copyboard glass with the consequence that a stapling is done on the upper right corner of the copy paper. With the addition of an item to the service mode, a stapling can be done on the upper left corner. The request for this change came from the field. COPIER>OPTION>USER>STPL_PSN 0(Default): • With mixed originals selected Document size is Legal, and stapling is done on the front side when FOOLSCAP is used (stapled in the upper left corner when paper is placed lengthwise) • With mixed originals not selected Document size is legal, and stapling is done on the front side when FOOLSCAP, LTR-R, and STMT are used 1: Same specifications as in the past
6	FAX mode compatibility for Singapore/Hong Kong	FAX board extension made possible in Singapore/Hong Kong. (Operation possible in combination with DCON Ver. 24 or higher)