(2-7) U017XX error code table: V.34 transmission

Error code	Description
U01700	A communication error occurred in phase 2 (line probing).
U01720	A communication error occurred in phase 4 (modem parameter exchange).
U01721	Operation was interrupted due to the absence of a common communication speed between units.

U01700: A communication error that occurs at the transmitting unit in the period after transmission of INFO0 before entering phase 3 (primary channel equivalent device training). For example, INFO0/A/Abar (B/Bbar, for polling transmission)/INFOh was not detected.
U01720: A communication error that occurs at the transmitting unit in the period after initiating the control channel before entering the T.30 process. For example, PPh/ALT/MPh/E was not detected.
U01721: In the absence of a common communication speed between units (including when an impossible combination of communication speed and symbol speed occurs) after MPh exchange; 1) a DCN signal was received from the destination unit, and the line was cut; or 2) a DIS (NSF, CSI) signal was received from the destination unit and, in response to the signal, the unit transmitted a DCN signal, and the line was cut.

(2-8) U018XX error code table: V.34 reception

Error code	Description
U01800	A communication error occurred in phase 2 (line probing).
U01810	A communication error occurred in phase 3 (primary channel equivalent device training).
U01820	A communication error occurred in phase 4 (modem parameter exchange).
U01821	Operation was interrupted due to the absence of a common communication speed between units.

U01800: A communication error that occurs at the receiver unit in the period after transmission of INFO0 before entering phase 3 (primary channel equivalent device training). For example, INFO0/B/Bbar (A/Abar, for polling reception)/probing tone was not detected.
U01810: A communication error that occurs at the receiver unit in phase 3 (primary channel equivalent device training). For example, S/Sbar/PP/TRN was not detected.
U01820: A communication error that occurs at the receiver unit in the period after initiating the control channel before entering the T.30 process. For example, PPh/ALT/MPh/E was not detected.
U01821: In the absence of a common communication speed between units (including when an impossible combination of communication speed and symbol speed occurs) after MPh exchange, a DCN signal was transmitted to the destination unit and the line was cut.

(2-9) U044XX error code table: Encrypted transmission

Error code	Description
U04400	Encrypted transmission was interrupted because encryption keys did not agree.
U04401	Calling failed during encrypted transmission because the encryption key was not registered.

Error code	Description
U01191	Communication was interrupted because an error occurred during an image data reception sequence in the V.34 mode.
U01199	A DIS signal with different FIF was received after transmission of a DIS signal.

(2-6) U011XX error code table: G3 reception

Error code	Description
U01100	Function of the unit differs from that indicated by a DCS signal.
U01101	Function of the unit (excl. communication mode select) differs from that indicated by an NSS signal.
U01102	A DTC (NSC) signal was received when no transmission data was in the unit.
U01110	No response after transmission of a DIS signal.
U01111	No response after transmission of a DTC (NSC) signal.
U01112	No training reception after reception of a DCS or NSS signal.
U01113	No response after transmission of an FTT signal.
U01114	No message reception after transmission of a CFR signal.
U01115	No message reception after transmission of an MCF signal.
U01116	No message reception after transmission of a PPR signal.
U01117	No message reception after transmission of a CTR signal.
U01118	No message reception after transmission of an ERR signal.
U01119	No further signals were received after reception of a message.
U01120	No response after transmission of an MCF signal.
U01121	No response after transmission of an RTP signal.
U01122	No response after transmission of an RTN signal.
U01123	No response after transmission of a PIP signal.
U01124	No response after transmission of a PIN signal.
U01125	No response after transmission of a CNS signal (between units of our make).
U01126	No response after transmission of a PPR signal (ECM).
U01127	No response after transmission of an ERR signal (ECM).
U01128	No response after transmission of an RNR signal (ECM).
U01129	No response after transmission of an SPA signal (short protocol).
U01140	A DCN signal was received after transmission of a DIS signal.
U01141	A DCN signal was received after transmission of a DTC signal.
U01142	A DCN signal was received after transmission of a DCS or NSS signal.
U01143	A DCN signal was received after transmission of an FTT signal.
U01144	A DCN signal was received after transmission of a CFR signal.
U01145	A DCN signal was received after reception of a message.
U01146	A DCN signal was received after transmission of an MCF signal (interoffice communication after reception of an MPS, EOM signal or confidential interoffice communication).
U01147	A DCN signal was received after transmission of an RTP signal.
U01148	A DCN signal was received after transmission of an RTN signal.
U01149	A DCN signal was received after transmission of a PIP signal.
U01150	A DCN signal was received after transmission of a PIN signal.
U01151	A DCN signal was received after transmission of a PPR signal (ECM).
U01152	A DCN signal was received after transmission of a CTR signal (ECM).
U01153	A DCN signal was received after transmission of an ERR signal (ECM).
U01154	A DCN signal was received after transmission of an RNR signal (ECM).
U01155	A DCN signal was received after transmission of an SPA signal (short protocol).
U01160	During message reception, transmission time exceeded the maximum transmission time per line.
U01161	Number of error lines exceeded limits during message reception.
U01162	A break in loop current was detected during message reception.
U01163	Polarity reversal was detected during message reception.
U01164	One page length exceeded the specified length during message reception.
U01170	A decoding error occurred during MMR message reception.
U01172	During reverse polling in V.34 mode at the transmitting unit, a JM signal was not detected after transmission of a CM signal when receiving after transmission.

Error code	Description
U01045	A DCN or other inappropriate signal was received after transmission of an MPS signal.
U01046	A DCN or other inappropriate signal was received after transmission of an EOM signal.
U01047	A DCN or other inappropriate signal was received after transmission of an EOP signal.
U01048	A DCN signal was received after transmission of a PRI-EOP signal.
U01049	A DCN signal was received after transmission of a CNC signal (between units of our make).
U01050	A DCN signal was received after transmission of a CTC signal (ECM).
U01051	A DCN signal was received after transmission of an EOR.Q signal (ECM).
U01052	A DCN signal was received after transmission of an RR signal (ECM).
U01053	A DCN signal was received after transmission of a PPS.NULL signal (ECM).
U01054	A DCN signal was received after transmission of a PPS.MPS signal (ECM).
U01055	A DCN signal was received after transmission of a PPS.EOM signal (ECM).
U01056	A DCN signal was received after transmission of a PPS.EOP signal (ECM).
U01057	A DCN signal was received after transmission of a PPS.PRI-EOP signal (ECM).
U01070	Polarity reversal was detected during handshake.
U01071	Polarity reversal was detected during message transmission.
U01072	A break in loop current was detected during transmission.
U01073	During reverse polling in V.34 mode at the receiver unit, a CM signal was not detected when transmitting after reception.
U01080	A PIP signal was received after transmission of a PPS.NULL signal.
U01091	During transmission in V.34 mode, communication was interrupted because a PPR signal was received over 10 times even after reducing the communication speed to the minimum with the symbol speed maintained at the level of connection.
U01092	During transmission in V.34 mode, communication was interrupted because of an impossible combination of the symbol speed and communication speed.

(2-5) U010XX errror code table: G3 transmission

Error code	Description
U01000	An FTT signal was received for a set number of times after TCF signal transmission at 2400 bps. Or, an RTN signal was received in response to a Q signal (excluding EOP) after transmission at 2400 bps.
U01001	Function of the unit differs from that indicated by a DIS signal.
U01010	No relevant signal was received after transmission of a DNL (MPS or EOM) signal, and the preset number of command retransfers was exceeded (between units of our make).
U01011	No relevant signal was received after transmission of a DCS, TCF signal, and the preset number of command retransfers was exceeded.
U01012	No relevant signal was received after transmission of an NSS1, NSS2 (TCF) signal, and the preset number of command retransfers was exceeded (between units of our make).
U01013	No relevant signal was received after transmission of an NSS3, TCF signal, and the preset number of command retransfers was exceeded (between units of our make).
U01014	No relevant signal was received after transmission of an MPS signal, and the preset number of command retransfers was exceeded.
U01015	No relevant signal was received after transmission of an EOM signal, and the preset number of command retransfers was exceeded.
U01016	An MCF signal was received but no DIS signal was received after transmission of an EOM signal, and T1 timeout was detected.
U01017	No relevant signal was received after transmission of an EOP signal, and the preset number of command retransfers was exceeded.
U01018	No relevant signal was received after transmission of a PRI-EOP signal, and the preset number of command retransfers was exceeded.
U01019	No relevant signal was received after transmission of a CNC signal, and the preset number of command retransfers was exceeded (between units of our make).
U01020	No relevant signal was received after transmission of a CTC signal, and the preset number of command retransfers was exceeded (ECM).
U01021	No relevant signal was received after transmission of an EOR.Q signal, and the preset number of command retransfers was exceeded (ECM).
U01022	No relevant signal was received after transmission of an RR signal, and the preset number of command retransfers was exceeded (ECM).
U01023	No relevant signal was received after transmission of a PSS.NULL signal, and the preset number of command retransfers was exceeded (ECM).
U01024	No relevant signal was received after transmission of a PSS.MPS signal, and the preset number of command retransfers was exceeded (ECM).
U01025	No relevant signal was received after transmission of a PPS.EOM signal, and the preset number of command retransfers was exceeded (ECM).
U01026	No relevant signal was received after transmission of a PPS.EOP signal, and the preset number of command retransfers was exceeded (ECM).
U01027	No relevant signal was received after transmission of a PPS.PRI-EOP signal, and the preset number of command retransfers was exceeded (ECM).
U01028	T5 timeout was detected during ECM transmission (ECM).
U01040	A DCN or other inappropriate signal was received during standby for DIS signal reception.
U01041	A DCN signal was received after transmission of a DNL (MPS or EOM) signal (between units of our make).
U01042	A DCN signal was received after transmission of a DCS, TCF signal.
U01043	A DCN signal was received after transmission of an NSS1, NSS2 (TCF) signal (between units of our make).
U01044	A DCN signal was received after transmission of an NSS3, TCF signal (between units of our make).

(2-3) U008XX error code table: Page transmission error

Error code	Description
U00800	A page transmission error occurred because of reception of a RTN or PIN signal.
U00810	A page transmission error reoccurred after retry of transmission in the ECM mode.

(2-4) U009XX error code table: Page reception error

Error code	Description
U00900	An RTN or PIN signal was transmitted because of a page reception error.
U00910	A page reception error remained after retry of transmission in the ECM mode.

(2-1) U004XX error code table: interrupted phase B

Error code	Description
U00420	A relay request was received from the host center but interrupted because of a mismatch in permit ID or telephone number.
U00421	F-code based relay reception was interrupted because of a mismatch in the specified F-code relay box number.
U00430	A polling request was received but interrupted because of a mismatch in permit ID in the transmitting unit. Or, F-code based bulletin board transmission request was received but interrupted because of a mismatch in permit ID in the transmitting unit.
U00431	An F-code based bulletin board transmission was interrupted because the specified F-code confidential box was not registered.
U00432	An F-code based bulletin board transmission was interrupted because of a mismatch in F-code confidential box numbers.
U00433	F-code based bulletin board transmission request was received but data was not present in the F-code confidential box.
U00435	F-code based bulletin board transmission request was received but interrupted because the specified F-code confidential box was being accessed.
U00440	F-code based confidential reception or F-code based relay reception was interrupted because the specified F-code box was not registered.
U00450	The destination unit in password check transmission mode interrupted transmission because of a mismatch in permit ID.
U00460	Encrypted reception was interrupted because the specified encryption box number was not registered.
U00462	Encrypted reception was interrupted because the encryption key for the specified encryption box was not registered.

(2-2) U006XX error code table: Problems with the unit

Error code	Description
U00600	The SRDF cover is open.
U00601	Document jam or the document length exceeds the maximum.
U00602	Image scanning section problem.
U00603	No document feed.
U00604	Document length exceeded the limit of the bitmap memory capacity.
U00610	Recording section cover is open.
U00655	CTS was not activated after RTS due to a modem error.
U00656	Data was not transmitted after CTS was activated due to a modem error.
U00670	Power was cut off during communication.
U00677	There was no file to transmit in the memory transmission mode.
U00690	System error.

Error code	Description
U04200	In encrypted transmission, the specified encryption box was not registered in the destination unit.
U04300	Encrypted transmission failed because the destination unit had no encrypted communication capability.
U044XX	Communication was interrupted because of an encryption key error during encrypted transmission (refer to page 1-4-10 "U044XX error code table").
U04500	Encrypted reception was interrupted because of a mismatch in encryption keys.
U05100	Password check transmission was interrupted because the permit ID did not agree.
U05200	Password check reception was interrupted because the permit ID did not agree.
U05300	Destination unit in password check reception mode did not receive data because the permit ID did not agree.
U09000	G3 communication was attempted but failed because the destination unit was a G2 machine.
U12000	In F-code based relay reception, memory overflowed.
U14000	In F-code based confidential reception, memory overflowed.
U14100	In interoffice F-code based transmission, memory overflowed in the destination unit.
U19000	Memory overflowed during memory reception.
U19100	Memory overflowed in the destination unit during transmission.
U19200	Memory transmission failed because a decoding error occurred.
U19300	Transmission failed because an error occurred during JBIG encoding.
U19400	Reception failed because an error occurred during JBIG decoding.

(2) Table of general classification

Error code	Description
U00000	No response or busy after the set number of redials.
U00100	Transmission was interrupted by a press of the stop/clear key.
U00200	Reception was interrupted by a press of the stop/clear key.
U00300	Recording paper on the destination unit has run out during transmission.
U004XX	A connection was made but interrupted during handshake with the receiver unit (refer to page 1-4-4 "U004XX error code table").
U00500	Multiple communication was interrupted and call was not made on destination units after interruption.
U006XX	Communication was interrupted because of a machine problem (refer to page 1-4-4 "U006XX error code table").
U00700	Communication was interrupted because of a problem in the destination unit.
U008XX	A page transmission error occurred in G3 mode (refer to page 1-4-5 "U008XX error code table").
U009XX	A page reception error occurred in G3 mode (refer to page 1-4-5 "U009XX error code table").
U010XX	Transmission in G3 mode was interrupted by a signal error (refer to page 1-4-6 "U010XX error code table").
U011XX	Reception in G3 mode was interrupted by a signal error (refer to page 1-4-8 "U011XX error code table").
U012XX	Not used.
U013XX	Not used.
U01400	An invalid one-touch key was specified during communication.
U01500	A communication error occurred when calling in V.8 mode.
U01600	A communication error occurred when called in V.8 mode.
U017XX	A communication error occurred before starting T.30 protocol during transmission in V.34 mode (refer to page 1-4-10 "U017XX error code table").
U018XX	A communication error occurred before starting T.30 protocol during reception in V.34 mode (refer to page 1-4-10 "U018XX error code table").
U02200	F-code based relay broadcast transmission failed because the data registered in the F-code relay box was deleted.
U02400	An interoffice F-code based relay transmission was interrupted because of a mismatch in the specified relay box number.
U03000	No document was present in the destination unit when polling reception started.
U03200	In interoffice F-code based bulletin board reception, data was not stored in the box specified by the destination unit.
U03300	In polling reception from a unit of our make, operation was interrupted due to a mismatch in permit ID or telephone number. Or, in interoffice F-code based bulletin board reception, operation was interrupted due to a mismatch in permit ID or telephone number.
U03400	Polling reception was interrupted because of a mismatch in individual numbers (destination unit is either of our make or by another manufacturer).
U03500	In interoffice F-code based bulletin board reception, the specified F-code confidential box number was not registered in the destination unit.
U03600	An interoffice F-code based bulletin board reception was interrupted because of a mismatch in the specified F-code confidential box number.
U03700	Interoffice F-code based bulletin board reception failed because the destination unit had no F-code based bulletin board transmission capability, or data was not stored in any F-code confidential box in the destination unit.
U04000	In interoffice F-code based transmission mode, the specified F-code box number was not registered in the destination unit.
U04100	F-code based transmission failed because the destination unit had no F-code based reception capability.

1-4-1 Error codes

(1) Error code

Error codes are listed on the communication reports, activity report, etc. The codes consist of an error code indication "U" followed by a 5-digit number. (Error codes for V34 communication errors start with an "E" indication, followed by five digits.)

The upper three of the five digits indicate general classification of the error and its cause, while the lower two indicate the detailed classification. Items for which detailed classification is not necessary have "00" as the last two digits.

