Knowledge Data Base (KDB No.: KB0000054 / Status: Close)

****** PMN ******

Model:
Di620

Problem Machine:
Di620

Title:
Di620 doesn't print the job until you press the start-key when a job without stapling is sent in case staples are empty.

Symptom:
Control / Others(Condition Monitor)

Symptom Explanation:
When Di620 receives the job without stapling from PC in case the staples in FN-3 is empty, it displays " Press start-key". Di620 doesn't print the job until the start-key is pressed.

Temporary Measure:

CounterMeasure:
The firmware is modified.
<Modified firmware>
MSC / Panel 1155-10HO-17-00 (Check Sum : 23A2)

<Content of the modification>
Even if the job without stapling is sent in case the staples are empty, Di620 doesn't stop printing the job by this modification.

Cause:
The printing job is prohibited in Di620 in case the staples are empty, because the Di620 judges that the starting preparation has not been completed. As a result, the printing job become the state of queued, and the job doesn't start.

Problem Rank:
C Check

Parts Modification Notice:
Ref.No.:

SW/FW Distribution:

PPC(Digital-B/W)/Di621/Di521(Japan)/EP-NET//IC-71

€€**Link to related "SW/FW Download from MO "**

Category:
PPC\Digital-B/W

Expand Machine:
D5200iD(Main Unit)
D6200iD(Main Unit)
Di520(Main Unit)
Di521(Main Unit)
Di620(Main Unit)
Di621(Main Unit)

Cause Area:
Firmware

Original Report:
FPR/Need press start-key when you send a print job
No. FPMC99048 => [Reported first]

Information Date:
24.02.2000

Edit Date:
24.02.2000

Created by:
nakao tsuji/minolta