Knowledge Data Base (KDB No.: KB0000059 / Status: Close)

****** PMN ******

Model:
Di620
Problem Machine:
Di620
Title:
C12C0
Symptom:
Error Message / Indicates "C"
Symptom Explanation:
Mounting HDD Unit made by Fujitsu (Part Number : 1155-6057-01) to
the Di620/520 which has the following MSC program, the trouble code
"C12C0" appears and the machine doesn't operate.
The MSC Ver. in which the problem occurs is 1155-10G0-44-00 and prior.

Temporary Measure:

CounterMeasure:
The MSC software has been modified.
Please download the following software.
MSC 1155-10GQ-44-00(SUM:EAE6)

((Notes))
Please replace the IR ROM and Message ROM with those of which Ver. is the following and onward as a set when the modified MSC software is download to the machine of which MSC is before 1155-10G0-44-00.
IR:**1155-23G028-00**
Message :**1155-80G007-00**
Cause:
MSC : The software which recognize the New HDD (made by Fujitsu) is not
installed in the 1155-10G0-44-00 and prior Ver..
* The problem doesn't occur in 1155-10H0-**-00 (After Speed-up modification)
and 1155-10G0-53 -- 55 (Before Speed-up modification and compatible with
T/R system).
Also when you mount old type HDD (made by Quantum), the problem doesn't
occur.
Problem Rank:
B Check
Parts Modification Notice:
Ref.No.:

SW/FW Distribution:

PPC(Digital-B/W)/Di520 PPC(Digital-B/W)/Di620/Di520(Japan) Di520(MC) Di520(MH) Di520(Other) Di620(Japan) Di620(MC) Di620(MH) Di620(Other)/FW/Flash-ROM
€€**Link to related "SW/FW Download from MO "**

Category:
PPC\Digital-B/W
Expand Machine:
D5200iD(Main Unit)
D6200iD(Main Unit)
Di520(Main Unit)
Di620(Main Unit)
Cause Area:
Firmware
Original Report:

Information Date:
25.02.2000
Edit Date:
25.02.2000
Created by:
nakao tsuji/minolta