Knowledge Data Base (KDB No.: KB0000119 / Status: Close)

Model:
Di620

Problem Machine:
Di620

Title:
Malfunction of panel display in the version upgrade of MSC

Symptom:
Control / Wrong Indication

Symptom Explanation:
When the version of MSC was being upgraded from 10G0-44-00 to 10G0-53-00,
the malfunction of the panel display occurred.

Temporary Measure:

CounterMeasure:
Upgrade the version of Message ROM

Cause:
There is a combinational problem between the version of MSC and the one of Message.

<Detailed information>
If the firmware version of MSC is upgraded in the machine before speed-up modification (G version), note that there are some ROMs which have to be replaced as a set. If the combination is incorrect, the malfunction of panel display occurs and the machine doesn't function correctly.

<MSC : Upgrade the version to 1155-10G0-44-00>
The following two ROMs have to be replaced at the same time as a set.
* Message : 1155-80G0-07-00
* IR : 1155-23G0-28-00

<MSC : Upgrade the version to the one between 1155-10G0-52-00 and 1155-10G0-55-00>
The following ROM has to be replaced at the same time as a set.
* 1155-80G0-09-00

Problem Rank:
C Check

Parts Modification Notice:
Ref.No.:

SW/FW Distribution:

Category:
PPC\Digital-B/W

Expand Machine:
Di520(Main Unit)
Di620(Main Unit)

Cause Area:
Firmware

Original Report:

Information Date:
05.04.2000

Edit Date:
05.04.2000

Created by:
koji tokuyama/minolta