Knowledge Data Base (KDB No.: KB0000127 / Status: Close)

****** PMN ******

Model:
Di620

Problem Machine:
Di620

Title:
Black Streaks in the Feeding Direction when EDH-1 is used

Symptom:
Image / Black/Color Streaking in the Feeding Direction

Symptom Explanation:
Black Streaks in the FD direction appears in the copy when EDH-1 is used.

Temporary Measure:

CounterMeasure:
Fluorochemical stainproof coat is added on EDH Original Glass.
Effective S/N : XX25742 and onward
Also a blue mark is added on the glass. When attaching the glass, please place the blue mark of the glass on the starboard bow when you see the mark in front of the machine.



EDH-1.doc

Cause:
Black streaks appears in the image when EDH-1 is used, because paper dust adheres to the EDH Original Glass of Di620.

Problem Rank:
A

Check

Parts Modification Notice:
Ref.No.:

SW/FW Distribution:

Category:
PPC\Digital-B/W

Expand Machine:
D5200iD(Main Unit)
D6200iD(Main Unit)
Di520(Main Unit)
Di521(Main Unit)
Di620(Main Unit)
Di621(Main Unit)

Cause Area:
Optical / Image Reader

Original Report:

Information Date:
12.04.2000

Edit Date:
12.04.2000

Created by:
nakao tsuji/minolta